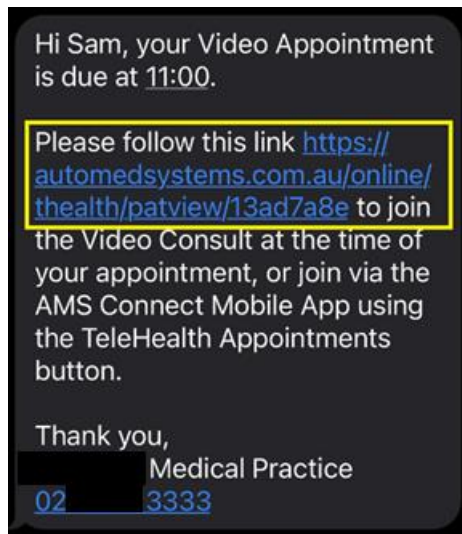




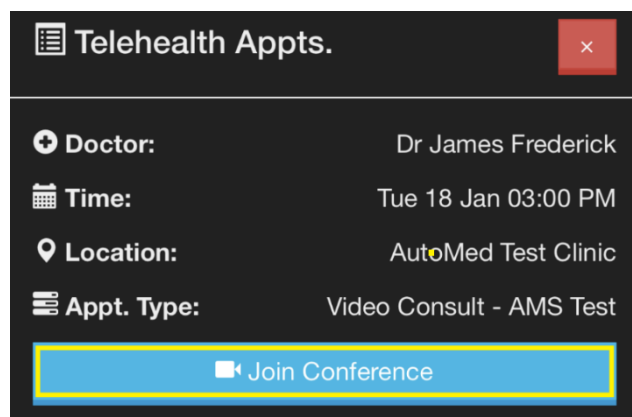
Automed .. Not just a kiosk but a complete reception solution

Patient Connecting to Video Call

- ❖ Patients will receive an automated message 5 minutes prior to their Video Consult
 - ✓ The message will include a unique link that the patient can simply click on

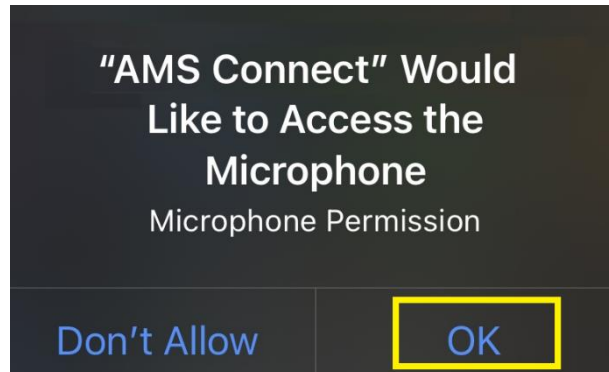


- ✓ **Or** the patient can open their AMS Connect mobile app and click on *Telehealth Appointments* button and select *Join Conference*



- ❖ In either case, the Video Consult will be opened automatically on the patient's device

Depending on their device, the patient may be prompted to allow access to their camera and microphone, in which case the patient must select "OK" or "Allow"



- ✓ If the doctor has connected, the video consult will commence automatically on their screen and the patient will see the doctor.
- ✓ If the doctor has not connected, the patient will be advised that we are waiting for the doctor to join the conference.

Once the doctor connects, the video consult will commence automatically.

